

Agreement for the creation of the Digital Platform for Water Procedures

Mexico City, May 6, 2025

As part of the strategies on national water matters implemented by the Federal Executive Branch through the "[National Agreement for the Human Right to Water and Sustainability](#)" published in the Federal Official Gazette (*Diario Oficial de la Federación*) ("DOF") on December 19, 2024, the federal government has undertaken various activities for the implementation of technologies and communications regarding procedures before the National Water Commission (*Comisión Nacional del Agua*) ("CONAGUA").

As a result of the above, on March 26, 2025 it was published in the DOF the "[Agreement for the creation of the Management Platform and Simplification Actions for Procedures CONAGUA-01-003-A Surface Water National Concession/Assignment and CONAGUA-01-004-A Underground Water National Concession/Assignment, to be conducted before the National Water Commission](#)" (the "[Agreement](#)").

In this regard, the implications and scope of the Agreement are outlined below:

I. Llave MX

On February 6, 2025, it was published in the DOF the "Guidelines for the Implementation of Llave MX" (the "[Guidelines](#)"), which regulate the implementation of the identity authentication mechanism "Llave MX" and its verification factors to enable individuals to manage procedures, services, and social programs through the digital means enabled by federal agencies, decentralized bodies, and entities of the Federal Public Administration.

Regarding the [Management Platform](#) (the "[Platform](#)"), the Llave MX will serve as the digital authentication mechanism that enables individuals and legal entities to efficiently access the platform for managing procedures under the jurisdiction of CONAGUA.

II. Scope of the Agreement

As of today, the Platform only covers the following procedures: (i) CONAGUA-01-003-A Concession/Assignment of national surface waters, and (ii) CONAGUA-01-004-A Concession/Assignment of national groundwater.

These procedures will be resolved by CONAGUA within a maximum period of 30 business days following the submission of the application, provided that the file is complete, as opposed to the current 60 business day period for resolution. CONAGUA may request additional information or documentation within a period of 10 business days. Although the procedure is primarily electronic, the Agreement allows users to visit any of Integrated Service Center of CONAGUA (CIS), where they can receive in-person guidance and assistance with their procedures.

It is important to note that the Agreement overrides the provisions regarding the procedures CONAGUA-01-003-A Concession/Assignment of national surface waters and CONAGUA-01-004-A Concession/Assignment of national groundwater, as established in the previous provisions published in the DOF on October 1st, 2018¹. However, the Platform requires the holder of the Llave MX account link it to the Single Registry of Users and Taxpayers (*Padrón Único de Usuarios y Contribuyentes*) (PUCC) through their CONAGUA account.

Currently, the Buzón del Agua platform and the Platform will continue to operate in parallel. However, the main objective of this Agreement is to centralize all procedures in the Platform in the future. This change will streamline response times and provide greater clarity to users regarding the specific requirements for each procedure before CONAGUA.

III. Conclusions

- The Agreement aims to consolidate all water concession procedures into a single digital platform, facilitating their management.
- The implementation of Llave MX simplifies access to the Single Digital Platform, streamlining the process for individuals and legal entities.
- The resolution period for procedures is reduced from 60 to 30 business days, improving administrative efficiency.

¹ "Agreement establishing the procedures that shall be submitted, processes, and resolved through the Con@gua-Digital system, the use of electronic notifications via the Buzón del Agua, the waiver or deemed fulfillment of certain requirements, and the public notice of non-business days for procedures handled by the National Water Commission."

- Although the procedure is primarily electronic, users can still visit CONAGUA's Integrated Service Centers for direct support.
- The Agreement came into effect on the fifth business day after its publication in the DOF, which was April 2, 2025.

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